

SOP #20-002

# AFTERMARKET PARTS WARRANTY

Meritor Australia new parts are warranted for one-year/unlimited kilometers (unless otherwise stated on the part or within Meritor literature ) from date of installation. This warranty covers against defective material or workmanship (but not against damage caused by accident, abuse, improper installation, maintenance or repair) of the parts where parts are used on vehicles meeting the required specifications for the replacement part.

As the exclusive remedy under this warranty, we will, at our option, repair or replace such parts free of charge, or take back the nonconforming parts and refund the monies paid by buyer for such parts, if found on examination by us to be nonconforming and if any necessary return charges are prepaid.

If it is necessary to return any parts under this warranty, buyer agrees not to make any deduction on account thereof from remittances on current accounts while claims are in the process of disposition. Any expense incurred without our consent for repairs or replacement will not be allowed.

If a warranty claim is to be made, the claim requires to be submitted on the Meritor Warranty Claim form and returned to [auswarranty@meritor.com](mailto:auswarranty@meritor.com)

A claim form may be obtained through contacting Meritor Aftermarket Customer Service or a Meritor Sales representative.

Parts are to be retained by the customer until such time the claim has been processed. If parts are not available for return upon request to allow the claim to be adjudicated the claim may be denied.

**THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. IN NO EVENT SHALL SELLER BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE.**

Only Meritor-branded products, including genuine Meritor and its affiliated brands, are covered by this aftermarket parts warranty.

1. In exception to the above one-year warranty the Meritor MXL Universal Joint and the Meritor King Pin Kits (Ream and No-Ream) which is offering a 2-Year/unlimited kilometer warranty. This 2-Year warranty applies for purchases made after January 1, 2019.
2. Abuse includes storing parts in a means which may compromise the performance or integrity of the part.
3. Parts which have a shelf life and are installed past the shelf life will not be warranted.